



GP 2645

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IN RE THE APPLICATION OF:

Stuart et al. Grp. Art. Unit: 2645
Application No: 09/366,114 Examiner: S.P. Sing
Filing Date: August 2, 1999 Date: June 9, 2004
SYSTEM AND METHOD FOR Atty. Dkt. No: Stuart-ISAM
PROVIDING A SERVICE TO
A CUSTOMER VIA A
COMMUNICATION LINK

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RESPONSE TO OFFICE ACTION

In response to the Office Action dated March 11, 2004, please consider the attached Declaration, the list of claims and the following remarks. This response includes the following items, which each begin on a separate sheet:

1. List of Claims
2. Remarks